

## EagleCell INC. RMA Form

**RETURN POLICY:**

- Only pre-approved items on this form will be credited; all other items will be discarded
- **All items DEFECTIVE can only be returned within 45 days of receiving merchandise.**
- **All NON ordered items must be returned within 15days of receiving merchandise.**
- Items not purchased from EagleCell Inc. will be discarded or returned to customer at the customer's expense
- All returns must be in original packaging
- All items purchased in which you are not able to sell will not be authorized to be sent back and or credited at anytime

**HOW TO MAKE A RETURN:**

- Fax/email this form to your EagleCell sales representative and receive an R.M.A.#
- Include a copy of this R.M.A. Request Form and copy of invoice in which the items were originally purchased
- Write the R.M.A.# provided by your EagleCell sales representative on the outside of each shipping carton

<b>Customer ID#:</b>	<b>Company Name:</b>	<b>Customer Name:</b>
<b>Phone Number:</b>	<b>Fax Number:</b>	<b>Date:</b>
<b>Number of Boxes Returning:</b>	<b>RMA#:</b>	<b>Sales Rep Name::</b>

### Defective Items / List

Invoice Date	Invoice Number	Item ID#	QTY	Description (Explain Return)	Price	Total

Please fax to 626-968-8399 or email a copy of the R.M.A. REQUEST FORM to sales representative to receive an R.M.A.#

<b>Authorized Signature:</b>	<b>Print Name:</b>
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